

# Leisuretime Tours

Your local specialist in escorted coach tours worldwide

## HOLIDAY BOOKING FORM

Please complete and return to Leisuretime Tours, Westwood Park, London Road, Little Horkesley, Colchester, Essex CO6 4BS

Holiday Title ..... Departure Date .....

Accommodation Required: ..... Single Rooms ..... Double Rooms ..... Twin Bedded Rooms

Total No. of Adult Passengers ..... Total No. of Child Passengers ..... Pick up Point .....

Names of Passengers (Title, Initial & Surname) & Date of Birth

..... Address .....

.....

.....

..... Tel. No. ....

..... Email. ....

Special Requests .....

I enclose a cheque value £ ..... comprising a deposit of £75 per person or full payment if booking is being made less than 56 days prior to departure.

I accept Leisuretime Tours Booking Conditions (printed in this brochure) on behalf of myself and all other members of my party.

Signed ..... Date .....

### BOOKING CONDITIONS

All bookings are subject to the following conditions:

- 1. BOOKING.** Bookings are not accepted and no contract exists until Leisuretime Tours has received a completed booking form accompanied by the deposit, and has returned confirmation of booking to the person signing the Booking Form. (Telephone reservations are held for 7 days pending receipt of booking form and deposit.)
- 2. BALANCE OF PAYMENT.** The balance of the cost of your holiday should be paid not less than 56 days before the commencement of the holiday. No reminder will be sent. If the balance is not received by this date Leisuretime Tours reserve the right to cancel the reservations and to make a cancellation charge equivalent to the deposit paid.
- 3. SPECIAL REQUESTS.** Any special requests must be made in writing at the time of booking. We will do our best to fulfil these requests but we cannot guarantee that these requests will be met. Therefore, we regret, we cannot accept any special request as a condition of booking.
- 4. COACH ARRANGEMENTS.** All seats are booked in accordance with the vehicle's seating plan, but we reserve the right to allocate seats other than those booked. All tours are operated in accordance with the Regulations and Conditions of the relevant coach company.
- 5. IF WE AMEND OR CANCEL THE HOLIDAY.** Leisuretime Tours reserve the right to amend any holiday programme or itinerary should in its opinion circumstances necessitate this and to cancel any holiday for which there are insufficient reservations. If a holiday is cancelled, normally with at least 14 days notice, all monies paid will be refunded.
- 6. IF YOU AMEND OR CANCEL THE HOLIDAY.** An alteration or cancellation by the customer must be made in writing by the person who signed the booking form. There will be an amendment charge of £20 for each amendment made. If you cancel the holiday more than 56 days prior to departure the deposit will be forfeited, between 55 days and the day of departure the total cost of the holiday will be forfeited.
- 7. PRICES.** All prices and supplements are quoted per person per holiday.
- 8. LIABILITY.** Leisuretime Tours accept no responsibility for and shall not be liable in respect of loss, damage or any additional expenses or changes caused by 'Force Majeure' events such as strikes, political unrest, war, terrorist activity, industrial disputes, government action, natural disasters, fire, flood, snow, closures of rail stations or roads or events beyond its control including the cancellation of a concert, show or event, or adverse road conditions.
- 9. COMPLAINTS PROCEDURE.** We will do our best to make your holiday a success. However, in the unlikely event that you feel dissatisfied with any aspect of your holiday arrangement please bring this to the attention of our representative (tour escort) who will do everything possible to put things right. If the matter cannot be resolved on the spot you must make your complaint in writing to us within 28 days of your return from the holiday. We do not accept liability for any claim or complaint made after this period.
- 10. BROCHURE ACCURACY.** All descriptions of hotels, resorts, etc. are published in good faith and are believed to be correct at the time of printing.
- 11. CONSUMER PROTECTION INSURANCE.** In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992" all passengers booking with Leisuretime Tours are fully protected for the initial deposit and subsequently the balance of all monies paid to us, including repatriation if required, arising from cancellation or curtailment of your travel arrangements due to the insolvency of Leisuretime Tours. There is no requirement for Financial Protection of day trips, and none is provided. This insurance is only valid for packages booked that DO NOT include flights. **Consumer aware:** Your booking is insured by IPP Ltd and its panel of insurers. This insurance is only valid for passengers who book and pay directly with/to Leisuretime Tours. If you have booked and/ or paid direct to a Travel Agent for a holiday with Leisuretime Tours please request proof of how the booking is secured. For further information please go to [www.ipplondon.co.uk](http://www.ipplondon.co.uk). This Insurance has been arranged by International Passenger Protection Limited and underwritten by Insurers who are members of the Association of British Insurers & Lloyds Syndicates. **Claims Procedure:** Any occurrence which may give rise to a claim should be advised within 14 days to: **International Passenger Protection Limited, Claims Office, IPP House, 22-26 Station Road, West Wickham, Kent, BR4 0PR. Telephone: +44 (0)20 8776 3752, Fax: +44 (0)20 8776 3751.** In order to deal promptly with any claim hereunder it is essential that you retain all bills. **Download claims form from [www.ipplondon.co.uk](http://www.ipplondon.co.uk)**
- 12. FURTHER INFORMATION.** If you require any further information about our holidays you are welcome to write to or telephone Leisuretime Tours, Westwood Park, London Road, Little Horkesley, Colchester, Essex CO6 4BS Tel: 01206 274141. Email [enquiries@leisuretime-tours.co.uk](mailto:enquiries@leisuretime-tours.co.uk)